**Page 1 Who am I, What I do, My Experience**

**Objective: Demonstrate experience and progression from Scrum Master to Program Manager to Coach**

Alex Raymond

Senior Scrum Master & Team Agile Coach

*Insert Bio Here*

Coaching Designations

CSM-SP

Certified Scrum Foundations Educator

ICP-ACC

SAFe Advanced Scrum Master

A-CSM

Scrum Alliance Profile Link https://www.scrumalliance.org/community/profile/araymond10

Credly Profile Link

https://www.credly.com/users/alex-raymond.a40e2a5a

SAFe Scaled Agile Alliance Profile Link https://community.scaledagile.com/s/profile/0050W0000082efuQAA

Roles I Have Held:

Sr. Scrum Master

Advanced SAFe Scrum Master

Hybrid Scrum Master/ Project Manager

Business (Finance Transformation Program Manager

What is my experience

As a SAFe Adv Scrum Master, I:

* stand up teams
* run development efforts concurrently leading multiple teams
* run SAFe ceremonies
* Scrum of Scrums facilitator
* PI Planning team facilitator (multiple teams on ART)
* Teach and coach to advanced development team strategies
* Lead program level communications and business status updates on behalf of the team

As a Hybrid Scrum Master / Project Manager, I:

* standup teams
* run multiple program level projects simultaneously
* implement custom hybrid development strategies
* manage to project triple constraints
* communications lead and business liaison
* use multiple coaching styles based on team and project

Business Transformation Program Manager

* lead business transformation efforts at the program level
* work with multiple product owners, business analysts, and business stakeholders on requirements
* lead the international rollout, onboarding, and support of new transformational CRM tool, Salesforce
* standup and lead multi-functional teams consisting of business and technology team members
* Serve as program organization and communications lead

WHERE DOES COACHING COME IN TO PLAY

**Page 2 X's & O's - Agile Team Coaching**

Agile Coaching

The Landscape:

* Multiple Teams
  + Development
  + Business

* Multiple Players
* IT
  + Scrum Masters
  + Program Managers
  + Developers
  + Architects
  + Integration Specialists
  + QA Testers
  + UAT Testers
  + IT / IS Stakeholders
* Business
  + UAT Testers
  + Business Requirements Analysts
  + Product Owners
  + Product Managers
  + Business Stakeholders

My role as a technical scrum master and team coach:

My role as a business transformation program manager and team coach:

**Page 3 Coaching @ the Team Level**

**Scrum Values https://agilemanifesto.org/**

1. Individuals and interactions over processes and tools
2. Working software over comprehensive documentation
3. Customer collaboration over contract negotiation
4. Responding to change over following a plan

**We follow these principles: https://agilemanifesto.org/principles.html**

Our highest priority is to satisfy the customer

through early and continuous delivery

of valuable software.

Welcome changing requirements, even late in

development. Agile processes harness change for

the customer's competitive advantage.

Deliver working software frequently, from a

couple of weeks to a couple of months, with a

preference to the shorter timescale.

Businesspeople and developers must work

together daily throughout the project.

Build projects around motivated individuals.

Give them the environment and support they need,

and trust them to get the job done.

The most efficient and effective method of

conveying information to and within a development

team is face-to-face conversation.

Working software is the primary measure of progress.

Agile processes promote sustainable development.

The sponsors, developers, and users should be able

to maintain a constant pace indefinitely.

Continuous attention to technical excellence

and good design enhances agility.

Simplicity--the art of maximizing the amount

of work not done--is essential.

The best architectures, requirements, and designs

emerge from self-organizing teams.

At regular intervals, the team reflects on how

to become more effective, then tunes and adjusts

its behavior accordingly.

**Coaching & Running Teams @ the Team Level**

* Team Working Agreements
* Stakeholder Communications Plans
* Team Words: Honesty, Respect, Transparency, Dependability
* Forming Storming, Norming Performing
* Retooling and Sharpening
* Team Member Assessments
* Agile Team Assessments
* Team Retrospectives
* Project / Program Lessons Learned

Page 4 Coaching @ the Program Level; SAFe ART level

Scrum of Scrums

Standing up SAFe ART (program level, multiple development teams)

Facilitating PI Planning @ the team level

**Under Construction**

Page 5 Presentations, Slide Decks, Reference Materials

Page 6 Coaches Corner need to have this highlighted somewhere

Monthly Blog

**Under Construction**